



1TouchIQ2 & 1TouchIQ2-HC FINGERPRINT LOCK Operator's Manual





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Features

- › “Free Passage” mode enables unit to be unlocked when desired
- › By default, the handle automatically locks door when shut
- › Audible rapid beep low battery warning
- › State of the art optical 560 DPI scanner insures quick & reliable fingerprint authentication
- › Bump-proof “Laser Cut Dimple Keys” (4 included)
- › Keys cannot be copied
- › Easy installation - typically installs with only a “phillips head” screwdriver!
- › Runs on any brand name 4 AA batteries.
- › Add / delete individual users directly on the lock
- › Fingerprint, pin or key access methods
- › All weather - operating temp: -29 ° to 140 ° F
- › Sliding weather cover triggers sensor to power on automatically
- › Fingerprints will not be lost if batteries fail
- › High grade durable sensor

Technical Specifications

Item	Description
Sensor	Optical
Resolution	560DPI
Scanning time	<1s
FRR(False Rejection Rate)	<0.01%
FAR(False Acceptance Rate)	<0.0001%
Battery	4 AA Alkaline battery
Working current	150-300mA
Standby current	30uA
Display	Blue LCD
Identification mode	Fingerprint, Pin, Key
Working temperature	-29 ° to 140 ° F
Working humidity	10%-97%



Fingerprint Recognition Notes



Proper fingerprint placement is important when using any biometric device. Please be sure to use the tips below when using your fingerprint to authenticate with the 1TouchIQ2.

Tip 1: Choosing The “Best” Finger

Use either your Index, Middle or Ring finger, when enrolling and verifying your fingerprint. Avoid using the Thumb and Pinky finger, as it is typically difficult to align them properly and consistently.



Tip 2: Locating The Fingerprint “Core”

The “core” of a fingerprint is defined as the point located within the inner most recurving ridge. It is extremely important that this area is identified, and placed on the fingerprint scanner during the enrollment and verification of your fingerprint.



Fingerprint Core

Tip 3: Prepare The Finger For Enrollment

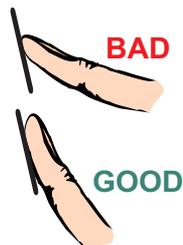
When enrolling and verifying with your fingerprint it is important that your finger be clean. It is also recommended that the finger be relatively undamaged and without scars.



Hint: Washing your hands with moisturizing soap and using hand lotion will also improve accuracy!

Tip 4: Finger Placement

When placing your finger on the scanner, make sure that the location of the “core”, located in Tip 2, is making direct contact with the scanner. Apply medium pressure, or just enough to flatten the skin on your finger.





Enrolling Fingerprint & Password Users

When Entering Users into the Lock you have 3 Options:

You can enroll fingerprints at random.

You can enroll as an ID# (+) fingerprint user.

You can assign users a pass code.

ALL pass codes MUST be 8 digits long!

Examples of Different Enrollment Options

Enroll at Random

If you are using the lock on a home & the primary users will be your immediate family & you do not have any reason to think you will need to delete them from the lock in the future, we suggest you use this type of enrollment. You can store several scanned templates of several fingers. (ex. 3 scans of 2 fingers on each hand for each user)

ID# with Fingerprint User

If you are using the lock on a small business door or at home & you need the ability to delete a user without deleting all users, this type of enrollment is best. You will assign a 3 digit ID# to each scanned template per user. For example, you have 2 temporary workers named Mary & Adam. You make Mary user 101 & scan her index finger. The lock will scan the fingerprint twice per template. If you want to enroll another finger for Mary you create another ID# for that new finger. You do the same procedure for Adam. You make him user 102. If you want to delete the user you simply delete the user ID# & their fingerprints are out of the system.

Pass Code Users (Not the Master Pass Code!)

You can create a series of pass codes to gain entry. If a person has damaged fingerprints you can assign them a pass code. You can also set up pass codes for your shift managers. A common use is to create a pass code you can give out in case of emergencies. For example; you are out of town & need to let a neighbor into your house. You tell them the pass code. When you get home you simply delete that pass code.

***You can use any combination of all three enrollment options!**



NOTE: The scanner cover must be pulled up and activated before adding, deleting, or changing Codes or Fingerprint Users.

The 1TouchIQ2 will automatically exit out of Programming Mode after 15 seconds. Please be sure to wait 15 seconds after enrolling, modifying or deleting a user before using the 1TouchIQ2

1.1 Changing Master Code

PRESS:

0 + * + Default Master Code + New 8 Digit Master Code + Repeat New 8 Digit Master Code + #

NOTE: The default Master Code is: 11111111

NOTE: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.

HINT: When the Master Code has been changed, close the scanner, open it up & try the code to confirm your new code is working.

1.2 Enroll Fingerprint Users at Random (No User ID's)

PRESS:

1 + # + Master Code + #

NOTE: At this point the scanner will light up.

FIRST SCAN: Place the 1st finger on the scanner and remove when scanner light turns off.

SECOND SCAN: Replace the same finger when scanner lights up for the second time. You will hear a single beep if the enrollment is successful.

REPEAT: You can keep adding fingerprints one after another at this stage.

HINT: If a scan fails you will hear 3 beeps & the scanner goes off. Just repeat the steps above.

Section 1.3: Enroll Fingerprint Users **with User ID's** is located on the next page!



1.3 Enroll Fingerprint Users with User ID's

PRESS:

1 + # + Master Code + 3 digit User ID + #

NOTE: At this point the scanner will light up.

FIRST SCAN: Place the 1st finger on the scanner and remove when scanner light turns off.

SECOND SCAN: Replace the same finger when scanner lights up for the second time. You will hear a single beep if the enrollment is successful.

REPEAT: To add another finger for this user or any other users please repeat the process stated above. (A fingerprint ID# can NOT be the same as a pass code ID#)

1.4 Enroll Pass Code User

PRESS:

**1 + * + Master Code + 3 Digit ID + New 8 Digit
Pass Code + Repeat New 8 Digit Pass Code + #**

NOTE: A pass code ID# can NOT be the same as a fingerprint ID#.

HINT: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.

HINT: When the new pass code is enrolled, close the scanner, open it up & try the code to confirm your new code is working.



2.1 Unlocking Door with Fingerprint

To open with an enrolled fingerprint simply slide the cover up & place the finger gently on the scanner.

NOTE: You will hear a beep & a click sound. Your door is now open.

NOTE: If the cover is already up: simply hit the # button to activate the scanner.

2.2 Unlocking Door with a Pass Code

PRESS:

8 DIGIT PASS CODE

NOTE: Do not enter the 3 digit user ID.

NOTE: You will hear a beep & a click sound. Your door is now open.

2.3 Unlocking Door from the Inside

To open the lock from inside your home or business simply turn the handle.

NOTE: The 1TouchIQ2 always provides “free egress”. It is impossible to prevent someone from exiting the building.

2.4 Locking the Door

After you exit through the door or the door shuts behind you the 1TouchIQ2 automatically locks the latch.

2.5 Enabling/Disabling Passage Mode

HINT: When enabled, Passage Mode allows the 1TouchIQ2 to be unlocked simply by lifting the slide cover. This feature is useful when user authentication is not required.

PRESS:

*** + * + Master Code + #**

NOTE: Entering the code above will toggle Passage Mode between enabled status and disabled status.

NOTE: Unlock by sliding the cover up or hitting the # button.



3.1 Deleting a Fingerprint User with a User ID

PRESS:

**2 + # + Master Code + Users 3 Digit ID + Users
3 Digit ID Again + #**

NOTE: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.

3.2 Deleting ALL Fingerprint Users

HINT: This procedure will delete all fingerprint users - both those with user ID's and those without user ID's!

PRESS:

3 + # + Master Code + #

NOTE: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.

3.3 Deleting Pass Code Users with User ID's

PRESS:

**2 + * + Master Code + Users 3 Digit ID + Users
3 Digit ID Again + #**

NOTE: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.

3.4 Delete ALL Pass Code Users

PRESS:

3 + * + Master Code + #

NOTE: When successful the lock will make a solid single beep. If unsuccessful it makes 3 quick beeps.



4.1 Frequently Asked Questions

1) Where does the key go?

You remove the decorative cover from the keyway using the black Magnetic Key Cover tool that came with the lock.

2) Can I get more keys made for my lock?

This lock comes with 4 high security “Laser Cut Dimple” keys, which are “Bump proof”. Due to this security feature it is very difficult to have extra keys made. Normal hardware stores will not be able to do it. However you can contact a technical support staff member for details on how to special order more keys.

3) How do I change the batteries?

On the back lock body (the side of the lock without the scanner) find the battery cover. Twist off the nut using the “Y” wrench that came with the lock (depicted on page 11, figure 1 of the manual), then take off cover to replace the batteries.

4) What kind of batteries should I use?

Any 4 AA batteries will work. We suggest for 1st time users get brand name new batteries like Energizer or Duracell.

5) How often should I change the batteries?

If in a conventional home setting you will be able to get several thousand uses out of a set of batteries. Though not required we do recommend you change batteries at the same time you change them in your smoke detectors or when you change your clocks. It's best to keep the batteries as fresh as possible.

6) If I take the batteries out, will I lose the information in the lock?

No! The 1TouchIQ2 stores the information even with no batteries!

7) How do I know if the batteries are getting low?

When you slide the scanner cover up it will make a series of very quick beeps. That is the low power warning. It sounds much different than the chime you get normally.



5.1 Troubleshooting the 1TouchIQ2

1) Be Sure You Are Using Fresh Brand Name Batteries!!

The 1TouchIQ2's internal circuitry and scanner requires a good source of power which is provided by the 4 AA batteries. Even when the audible low battery alarm is not enabled, occasionally the 1TouchIQ2 may not perform well due to insufficient power. Since the internal power meter cannot always accurately determine the power level of the batteries, it is advised that the batteries are replaced with fresh, name brand batteries anytime a decrease in lock performance is noticed!

2) If the scanner is not reading certain fingerprints well:

- Try re-enrolling the user's fingerprint. Certain characteristics of a fingerprint may change over time requiring re-enrollment.
- When you are enrolling your fingerprint templates please remember to do the following:
 - * Make sure you are putting the "Core" of your fingerprint on the scanner. (Refer to page 2 for more information)
 - * When enrolling multiple templates, try to slightly change the way you rest your finger on the scanner with each scan. This will help the scanner detect slight variations in the way to place your finger on the scanner.
 - * Simply **Place** your finger on the scanner, do not **Press Down** too hard! Pressing too strongly will cause the ridge patterns to flatten out, making it more difficult for the scanner to match the fingerprint!
 - * If it's cold outside, blow on your hands and rub them together. This will warm up your fingers causing the ridge patterns of your fingerprints to stand out more.

3) If the scanner lights up solid blue, but never accepts or rejects any fingerprint, and simply turns off after 10-20 seconds:

Please perform a Factory Default of the lock. (see page 10)

For more troubleshooting information visit:

<http://video.fingerprintdoorlocks.com>



6.1 Performing a Factory Default

FIRST: Please remove the back lock body cover

NEXT: Disconnect the power cable from the battery pack.

NOTE: Before moving on, reconnect the power cable and test your lock. If the lock now works properly it had a slight connection issue. If this does not solve the problem with the lock, disconnect the power cable and move onto the next direction.

NEXT: Remove the front lock body off the door.

NEXT: Remove the back lock body off the door.

NEXT: Reconnect the front & back lock bodies by reconnecting the power cable.

NEXT: Find the “Reset” button on the back of the front lock body.

NEXT: Press & hold down the small button labeled “Reset”.

NEXT: While holding the “Reset” button down, use your other hand to slide the scanner cover up.

NOTE: After about 15-20 seconds you will hear a long beep indicating the lock has been reset.

HINT: To confirm, slide the cover up & enter the default Master Code 11111111. It will open the lock.



6.1 Disassembly and Assembly

Disassembly:

- Using the tool represented in figure 1, remove the nut highlighted in figure 2.
- Slide the Back Body Cover, highlighted in figure 3, off of the Back Body of the 1Touch lock.
- Remove the 2 screws, highlighted in figure 4, to separate the Front and Back Lock Bodies.

Assembly:

- Replace existing latch with the latch provided with the 1Touch
- **Using the necessary supplied rubber gaskets**, align the lock Front and Back Bodies into position. Be sure to pass the power cable through the door hole and also through the hole in the Back Body (above and right of the top screw in figure 4). **Power pack runs on 4 AA batteries NOT a 9V battery!! The Power cable/adaptor connects to the Black Battery pack on the back lock body!**
- With the Front and Back Bodies in position, replace the 2 screws highlighted in figure 4.
- Replace the Back Body Cover highlighted in figure 3
- Replace the nut highlighted in figure 2

For more installation information visit:
<http://video.fingerprintdoorlocks.com>

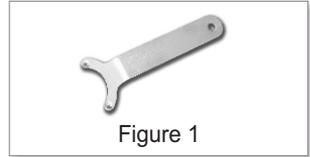


Figure 1



Figure 2



Figure 3

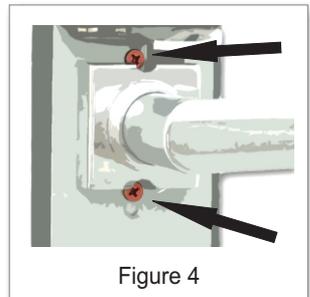


Figure 4



1TouchIQ2 Series Fingerprint Lock

7.1 Accessing the Key Hole with the Magnetic Key Cover Tool

FIRST: Locate the Magnetic Key Cover Tool.

NEXT: Place the magnetic end of the tool directly on the Key Hole Cover.

NEXT: Once magnetically attached, simply pull the tool away from the lock and the Key Hole Cover should separate and remain attached to the tool.



8.1 Technical Support

For all technical issues, please contact:

Video Help Files: <http://video.fingerprintdoorlocks.com>

Phone: 513.239.6322

Email: support@ibcbiometrics.com