Reseller Code of Conduct

The *Reseller Code of Conduct* is required to be followed while any Reseller/ Partner is selling products purchased from Intelligent Biometric Controls, Inc. By Filling out the *Reseller Application Form* you agree to these terms.

- In order to become a Reseller/ Partner, one must fill out the appropriate form online at <u>http://reseller.fingerprintdoorlocks.com/</u> to become approved.
 - An application can be denied at any time.
- A Potential Reseller/ Partner is required to purchase a Demo Unit with a stand for the purpose of selling the product, learning how it works and for any 1st Tier Technical Support.
 - Demo finish or handedness cannot be chosen by the Potential Reseller/ Partner.
- Reseller/Partner must advertise at Minimum Advertised Price (MAP) or above.
- All orders must be Pre-Paid by Credit Card, PayPal or Wire Transfer.
 - Some locations require Wire Transfers.
- Reseller/ Partner price cannot be combined with any other discount / coupon code.
- Orders for 20 or less units must be processed using Reseller/ Partner Login ID and Password on <u>www.FingerprintDoorLocks.com</u>.
 - Purchase Orders are not accepted.
- 1st Tier Technical support is required by the Reseller/ Partner.
 - This includes but not limited to: installation, enrolling fingerprint/ passcodes, using the key, deleting users.
 - Phone conference technical training is available.
- Marketing and Technical materials can be found at <u>http://www.fingerprintdoorlocks.com/sales-partner/</u> and <u>www.FingerprintDoorLocks.com/help</u>.
- Returns are only accepted within 30 days of the original purchase ship date.
- Due to discounted prices, a Reseller/ Partner can only return products for a credit.
 - This credit can be used on future orders to Intelligent Biometric Controls, Inc / DBA <u>www.FingerprintDoorLocks.com</u>.

**Intelligent Biometric Controls, Inc. can change this agreement at any time. These Terms and Conditions may not be modified or cancelled without IBC's written agreement.